

# MUSIC ON HOLD

## Sample Script

For: The Tate Hotel

### Prompt 1:

Thank you for calling The Tate Hotel, situated at the heart of Lake District. Our rooms offer sumptuous views of the UK's most breathtaking scenery so why not relax in our elegant surroundings and make use of some of our many services; Conference facilities, a fully licensed restaurant and grill, spa and sauna, indoor and outdoor pools and friendly attentive staff to make your stay as pleasant as possible. Please do continue to hold as your call is important to us.

### Prompt 2:

Thank your for calling The Tate Hotel. Your call is important to us and we'll be with you shortly. Did you know you can also make reservations & enquiries via our web site, so why not visit us at [www.tatehotel.co.uk](http://www.tatehotel.co.uk) where our service team will be happy to help. Otherwise, please do continue to hold.

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